

# **HOW TO TEST YOUR SECURITY SYSTEM**

Firstly, before conducting any tests, it is extremely important for you to contact our Signal Receiving Center! Initiating a test without contacting us first, may result in a false dispatch and possibly a fine from the responding authority.

### STEP 1



#### CALL DAMAR SECURITY SYSTEMS

at **1-800-265-7562** to advise that you will be initiating a test of your system.

#### STEP 2

#### PROVIDE YOUR IDENTIFICATION,



and account/system number or address of the location to be tested.

## STEP 3

## REQUEST THE OPERATOR TO PLACE THE SYSTEM "ON TEST"



and specify a time when your testing will be completed. When a system is "**ON TEST**", SRC will receive signals as normal from the system, but it will not illicit a response or a dispatch. Please understand that if we receive any signals after the test time has expired, they will be acted upon!

#### STEP 4

## SECURE ALL WINDOWS, DOORS AND OTHER DETECTION DEVICES

connected to the security system so that your keypad shows a **READY** indication.

#### STEP 5

#### **ARM THE SYSTEM**

as you would, as if departing. Open and close a designated exit/entry door and wait by the keypad until the "exit time delay" has expired.



### STEP 6

## OPEN DOORS, WINDOWS, OR OTHERWISE TRIGGER DEVICES



that are connected to the security system. Each time a device is triggered, a signal should be sent to our SRC. A siren (if installed & operational) should be sounding at this time.

#### STEP 7

#### WAIT FOR AT LEAST ONE MINUTE

after you have triggered the devices, and then disarm the security system.



## STEP 8

### **CONTACT DAMAR SECURITY SYSTEM**

at **1-800-265-7562** with the address and/or account/ system number.

#### STEP 9

### SPEAK WITH THE DSS OPERATOR



to verify the signals received while the system was "ON TEST". Ensure that all the devices that were triggered at the site, have a corresponding signal in the SRC history. The DSS Operator will be able to provide a copy of the test report via email, if desired.

### **STEP 10**

#### ASK THE DSS OPERATOR

to place your system back into service. This means that any future signals will be acted on as normal and will illicit a response.



If at any time, you feel a component of your Damar Security System may not be working properly, or if the system did not respond as expected, please ask to be transferred to our Technical Support Department. A Damar Technical Support Agent will work with you to ensure your system is working properly. Should there be an issue that cannot be resolved remotely, a Damar Technical Support Agent will generate a service dispatch to request a Technician to repair your system on site.

Routine monthly testing of your Damar Security System will ensure protection and provide peace of mind!