

January 18, 2021

Dear customers,

As I am sure everyone is aware, Premier Doug Ford has once again ordered non-essential businesses in the province to close for four weeks to help slow the spread of COVID-19. I am writing to let you know that Damar Security Systems has been and remains exempt from that order because of our essential mission providing your security and life-safety systems support.

There is no doubt that the Premier's actions underscore the severity of the crisis at hand. It also reminds us that we have an essential role to play in helping our customers stay safe in these difficult days, including many thousands of families and all the "essential" businesses and organizations that must also continue to operate.

In response to this crisis, we have distributed our team, with many now working from home. Our 24-7 security monitoring center remains fully operational and we have redundant remote monitoring capabilities in place if needed.

We will continue operating to serve you, while simultaneously doing everything we can to protect our employees. We must stay strong, to be ready to help you.

Our field technicians have the personal protective equipment and have been provided the training they need to continue to provide service & installations in a safe manner. They are available for essential service calls, inspections, or installations that you may need.

We hope that you and your loved ones are safe and secure. Our team is here, healthy, and well prepared to help you during these challenging times so please feel free to contact us.

Stay safe,

Chris Currie, President



