



TO OUR VALUED CUSTOMERS:

As part of the Damar Security Systems family, I appreciate the trust that you have placed upon us for your security and life safety needs. As you are aware, the situation regarding the coronavirus COVID-19 pandemic continues to evolve. As this situation evolves, we will continue to adapt our processes and protocols as required. The health and safety of our staff is paramount as well as critical to our continued operation while we work together as a community to get through this.

HERE IS AN UPDATE AS TO THE MEASURES WE HAVE TAKEN SO FAR:

1. We have closed our offices to visitors. Deliveries will still be received from drivers who do not require a signature, or physical contact.
2. Employees who have symptoms of acute respiratory illness are recommended to stay home and not come to work.
3. Employees who are well but who have a sick family member at home with COVID-19 are to notify their supervisor.
4. Promote regular and thorough handwashing by employees, contractors and customers.
5. Instructed staff to cover their nose and mouth when coughing and sneezing with tissue or flexed elbow.
6. We have adopted a "No-Handshake" Policy.
7. We have temporarily halted obtaining electronic signatures on our Field Service Units for work that is completed at customer locations.
8. Employees who have traveled for business or personal reasons to any high-risk coronavirus area, have had family members who have done so, and/or who have been in proximity to anyone suspected of having or confirmed with the virus within the last 14 days, to self-isolate at home for the next 14 days.

REGARDING OUR MONITORING STATIONS THAT OPERATE 24/7/365, WE HAVE IMPLEMENTED THE ADDITIONAL FOLLOWING MEASURES:

1. Increased disinfectant wipe-downs of all workstations (Monitors, keyboard, mouse, telephone, desk, chair) and any other monitoring station equipment that operators may come in contact with.
2. We have implemented social distancing in our monitoring station by requiring operators to have an empty workstation between them.
3. We have restricted access to our monitoring station operational areas to essential staff only.
4. Even though we have multiple monitoring stations that are geographically separated, we are prepared to continue operations in a remote fashion should this situation evolve to the point where this is required.

We understand that some of these precautionary measures may seem inconvenient, they are being taken out of an abundance of caution to keep everyone safe. These precautionary measures will remain in place for an indefinite period of time as this situation evolves. Thank you again for your understanding and commitment during this challenging time. Should you have any questions or concerns, please reach out to your Damar Security Systems Representative.

Regards,
Chris Currie
President